

### **McArthur Statement – Adelaide Oval incident 12 July 2018**

We are horrified by this story and condemn racism of any kind.

McArthur is a 50-year-old company built on values like respect and compassion for all people. We are a proud equal opportunity employer.

We understand Police and an Adelaide Oval security guard asked a McArthur supervisor at a Ticketek box office not to sell tickets to certain people because they were intoxicated.

The ticket office staff followed the instructions of police and security and did not sell tickets to anyone for around an hour while the police and security managed the situation.

Security returned to the box office after the incident to reiterate their instruction not to sell tickets to a number of people that they pointed out to box office staff.

On the following day, one of our ticket sellers resigned because she believed that people had been discriminated against in the ticket sale process.

We take these situations extremely seriously and immediately investigated the situation. We found that the facts as we originally understood them, were confirmed.

The investigation found that ticket sellers acted on instruction from police and ground security and that they understood the reason not to sell tickets to these people was based on their intoxicated state and not their ethnicity.

### **Quotes attributed to McArthur spokesperson**